

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	2	"20040139156"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/28 17:28
S2	2	"7149936".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/28 17:28
S3	2	"4933479".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/28 17:28
S4	2	10/462417	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/28 17:29
S5	2	10/327812	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/28 17:31
S6	1	10/646133	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/28 17:33
S7	26896	((video or video\$1conferenc\$3 or (video adj conferenc\$3) or real\$1time or (real adj time) or remote\$2) with (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3)) and (server same (rout\$3 or direct\$3 forward\$3 or redirect\$3 or queu\$3) same (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:28

## EAST Search History

S8	1932	S7 and (voice\$1over\$1ip or (voice adj over adj ip) or voice\$1over\$1internet\$1protocol or (voice adj over adj internet adj protocol) or VOIP) and (text\$1messag\$3 or (text adj messag\$3) or e\$1mail or email or instant\$1messag\$3 or (instant adj messag\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:33
S9	1919	S8 and (audio or voice)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/28 17:50
S10	390	S9 and ((remote\$3 or real\$1time or (real adj time)) with (manipulat\$3 or control\$3 or maneuver\$3 or operat\$3 or mov\$3) with (client or request\$3 or ask\$3 or user or customer or buyer or purchas\$3 ) with (computer or interface or system or browser or mouse or keyboard or pointer))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:30
S11	26998	((video or video\$1conferenc\$3 or (video adj conferenc\$3) or real\$1time or (real adj time) or remote\$2) with (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3)) and (server same (rout\$3 or direct\$3 forward\$3 or redirect\$3 or queu\$3) same (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 08:54
S12	1946	S11 and (voice\$1over\$1ip or (voice adj over adj ip) or voice\$1over\$1internet\$1protocol or (voice adj over adj internet adj protocol) or VOIP) and (text\$1messag\$3 or (text adj messag\$3) or e\$1mail or email or instant\$1messag\$3 or (instant adj messag\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:30
S13	1933	S12 and (audio or voice)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:30

## EAST Search History

S14	391	S13 and ((remote\$3 or real\$1time or (real adj time)) with (manipulat\$3 or control\$3 or maneuver\$3 or operat\$3 or mov\$3) with (client or request\$3 or ask\$3 or user or customer or buyer or purchas\$3) with (computer or interface or system or browser or mouse or keyboard or pointer))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:30
S15	33680	(graphical\$1user\$1interface or (graphical adj user adj interface) or user\$1interface or (user adj interface) or graphical\$1interface or (graphical\$1interface) GUI or UI) with (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3) with (client or request\$3 or ask\$3 or user or customer or buyer or purchas\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 08:53
S16	984	S15 and (voice\$1over\$1ip or (voice adj over adj ip) or voice\$1over\$1internet\$1protocol or (voice adj over adj internet adj protocol) or VOIP) and (text\$1messag\$3 or (text adj messag\$3) or e\$1mail or email or instant\$1messag\$3 or (instant adj messag\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 08:05
S17	51	S16 and "715".clas.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:48
S18	2	"20030137544"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:48
S19	3	"20020112052"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:49

## EAST Search History

S20	2	"20020059378"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:50
S21	2	"20020013836"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:52
S22	0	709/204.clas.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:52
S23	1962	709/204.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:52
S24	283	715/705.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:52
S25	4	S23 and S24	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:53
S26	2	"6527556".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:53
S27	2	"6196846".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:54

## EAST Search History

S28	2	"5428679".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:54
S29	2	"5727950".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:54
S30	2	"5983369".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:56
S31	2	"6078894".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:57
S32	2	"20020055835"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 07:58
S33	492	((technical or profession\$2 or specialized or specialist) near3 (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3)) and (voice\$1over\$1ip or (voice adj over adj ip) or voice\$1over\$1internet\$1protocol or (voice adj over adj internet adj protocol) or VOIP) and (video or video\$1conferenc\$3 or (video adj conferenc\$3) or real\$1time or (real adj time) or remote\$2) and ((rout\$3 or direct\$3 forward\$3 or redirect\$3 or queu\$3) near3 (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 08:08

## EAST Search History

S34	373	S33 and (text\$1messag\$3 or (text adj messag\$3) or e\$1mail or email or instant\$1messag\$3 or (instant adj messag\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 08:05
S35	253	((technical or profession\$2 or specialized or specialist) near3 (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3)) and (voice\$1over\$1ip or (voice adj over adj ip) or voice\$1over\$1internet\$1protocol or (voice adj over adj internet adj protocol) or VOIP) and ((video or video\$1conferenc\$3 or (video adj conferenc\$3) or real\$1time or (real adj time) or remote\$2) same (text\$1messag\$3 or (text adj messag\$3) or e\$1mail or email or instant\$1messag\$3 or (instant adj messag\$3))) and ((rout\$3 or direct\$3 forward\$3 or redirect\$3 or queu\$3) near3 (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 08:10
S36	225	S35 and (telephone or tele\$1phone)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 08:10
S37	2433	((technical or profession\$2 or specialized or specialist) near4 (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3)) and (server with (rout\$3 or direct\$3 forward\$3 or redirect\$3 or queu\$3) with (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 08:22
S38	449	S37 and ((remote\$3 or real\$1time or (real adj time)) with (manipulat\$3 or control\$3 or maneuver\$3 or operat\$3 or mov\$3) with (user or client or requester) with (system or computer or mouse or interface or display))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 08:25

## EAST Search History

S39	306	S38 and profil\$3	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 08:35
S40	0	S39 and ((monitor\$3 with error) same ((pop\$1up or popup or (pop adj up or balloon or bubble or tooltip or tool\$1tip or (tool adj tip) or window or message) with (question or inquir\$3 or ask\$3) with (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3))))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 08:32
S41	23	((monitor\$3 with error) same ((pop\$1up or popup or (pop adj up or balloon or bubble or tooltip or tool\$1tip or (tool adj tip) or window or message) with (question or inquir\$3 or ask\$3) with (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3))))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 08:34
S42	8	S39 and ((pop\$1up or popup or (pop adj up) or balloon or bubble or tooltip or tool\$1tip or (tool adj tip) or window or message) with (question or inquir\$3 or ask\$3) with (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 08:35
S43	247	(graphical\$1user\$1interface or (graphical adj user adj interface) or user\$1interface or (user adj interface) or graphical\$1interface or (graphical\$1interface) GUI or UI) with ((technical or profession\$2 or specialized or specialist) near3 (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 08:55

## EAST Search History

S44	16	S43 and (video or video\$1conferenc\$3 or (video adj conferenc\$3) or real\$1time or (real adj time) or remote\$2) and (voice\$1over\$1ip or (voice adj over adj ip) or voice\$1over\$1internet\$1protocol or (voice adj over adj internet adj protocol) or VOIP) and (text\$1messag\$3 or (text adj messag\$3) or e\$1mail or email or instant\$1messag\$3 or (instant adj messag\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 09:22
S45	41	(graphical\$1user\$1interface or (graphical adj user adj interface) or user\$1interface or (user adj interface) or graphical\$1interface or (graphical\$1interface) GUI or UI) same ((technical or profession\$2 or specialized or specialist) near3 (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3)) and (video or video\$1conferenc\$3 or (video adj conferenc\$3) or real\$1time or (real adj time) or remote\$2) and (voice\$1over\$1ip or (voice adj over adj ip) or voice\$1over\$1internet\$1protocol or (voice adj over adj internet adj protocol) or VOIP) and (text\$1messag\$3 or (text adj messag\$3) or e\$1mail or email or instant\$1messag\$3 or (instant adj messag\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 08:58



## EAST Search History

S46	201	(graphical\$1user\$1interface or (graphical adj user adj interface) or user\$1interface or (user adj interface) or graphical\$1interface or (graphical\$1interface) GUI or UI) same ((technical or profession\$2 or specialized or specialist or customer) near3 (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3)) and (video or video\$1conferenc\$3 or (video adj conferenc\$3) or real\$1time or (real adj time) or remote\$2) and (voice\$1over\$1ip or (voice adj over adj ip) or voice\$1over\$1internet\$1protocol or (voice adj over adj internet adj protocol) or VOIP) and (text\$1messag\$3 or (text adj messag\$3) or e\$1mail or email or instant\$1messag\$3 or (instant adj messag\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 09:02
S47	1855	((technical or profession\$2 or specialized or specialist or customer) near3 (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3)) and (video or video\$1conferenc\$3 or (video adj conferenc\$3) or real\$1time or (real adj time) or remote\$2) and (voice\$1over\$1ip or (voice adj over adj ip) or voice\$1over\$1internet\$1protocol or (voice adj over adj internet adj protocol) or VOIP) and (text\$1messag\$3 or (text adj messag\$3) or e\$1mail or email or instant\$1messag\$3 or (instant adj messag\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 09:03
S48	674	S47 and ((remote\$2 or real\$1time or (real adj time)) with (manipulat\$3 or control\$3 or maneuver\$3 or operat\$3 or mov\$3) with (system or computer or interface or display or program or browser or window))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 09:05

## EAST Search History

S49	326	S47 and ((remote\$2 or real\$1time or (real adj time)) near2 (manipulat\$3 or control\$3 or maneuver\$3 or operat\$3 or mov\$3) with (system or computer or interface or display or program or browser or window))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 09:10
S50	1	10/634791	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 09:14
S51	57	((table or chart) with request\$3 with server) and ((image or symbol or element or object or component) with (enlarg\$3 or larg\$3) with server with request\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 09:17
S52	151	((detect\$3 or identify\$3 or recogniz\$3 or discover\$3) with (error or fault)) same (pop\$1up or popup or (pop adj up) or balloon or bubble or tooltip or tool\$1tip or (tool adj tip) or window or message) same (technical or profession\$2 or specialized or specialist or customer or buyer) near3 (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 09:26
S53	5	S52 and (video or video\$1conferenc\$3 or (video adj conferenc\$3) or real\$1time or (real adj time) or remote\$2) and (voice\$1over\$1ip or (voice adj over adj ip) or voice\$1over\$1internet\$1protocol or (voice adj over adj internet adj protocol) or VOIP) and (text\$1messag\$3 or (text adj messag\$3) or e\$1mail or email or instant\$1messag\$3 or (instant adj messag\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 09:23

## EAST Search History

S54	6	S52 and (video or video\$1conferenc\$3 or (video adj conferenc\$3) or real\$1time or (real adj time) or remote\$2) and (voice\$1over\$1ip or (voice adj over adj ip) or voice\$1over\$1internet\$1protocol or (voice adj over adj internet adj protocol) or VOIP)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 09:27
S55	2893	(interactive or realtime or real\$1time or (real adj time)) with (technical or profession\$2 or specialized or specialist or customer or buyer) near3 (assist\$4 or help\$3 or support\$3 or aid\$3 or servic\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 09:27
S56	274	S55 and (video or video\$1conferenc\$3 or (video adj conferenc\$3) or real\$1time or (real adj time) or remote\$2) and (voice\$1over\$1ip or (voice adj over adj ip) or voice\$1over\$1internet\$1protocol or (voice adj over adj internet adj protocol) or VOIP)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 09:34
S57	1631	(technical or customer) near2 (support or help or aid or assistan\$3) with (realtime or real\$1time or (real adj time) or live or interactive or remote\$2)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 09:33
S58	4686	(technical or customer or consumer or client or user) near2 (support or help or aid or assistan\$3) with (realtime or real\$1time or (real adj time) or live or interactive or remote\$2)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 09:48
S59	298	S58 and (video or video\$1conferenc\$3 or (video adj conferenc\$3) or real\$1time or (real adj time) or remote\$2) and (voice\$1over\$1ip or (voice adj over adj ip) or voice\$1over\$1internet\$1protocol or (voice adj over adj internet adj protocol) or VOIP)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 09:49

## EAST Search History

S60	10602	((technical or customer or consumer or client or user) near2 (support or help or aid or assistan\$3)) same (realtime or real\$1time or (real adj time) or live or interactive or remote\$2)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 10:03
S61	371	S60 and (video or video\$1conferenc\$3 or (video adj conferenc\$3)) and (voice\$1over\$1ip or (voice adj over adj ip) or voice\$1over\$1internet\$1protocol or (voice adj over adj internet adj protocol) or VOIP) and (text\$1messag\$3 or (text adj messag\$3) or e\$1mail or email or instant\$1messag\$3 or (instant adj messag\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 10:05
S62	830	((technical or customer or consumer or client or user) near2 (support or help or aid or assistan\$3) same (video or video\$1conferenc\$3 or (video adj conferenc\$3))) and server and profil\$3	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 10:06
S63	159	S62 and (voice\$1over\$1ip or (voice adj over adj ip) or voice\$1over\$1internet\$1protocol or (voice adj over adj internet adj protocol) or VOIP)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 10:23
S64	692	((technical or customer or consumer or client or user) near2 (support or help or aid or assistan\$3)) and (video or video\$1conferenc\$3 or (video adj conferenc\$3)) and server and profil\$3 and (voice\$1over\$1ip or (voice adj over adj ip) or voice\$1over\$1internet\$1protocol or (voice adj over adj internet adj protocol) or VOIP)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 10:12
S65	609	((remote or realtime or real\$1time or (real adj time)) near3 (support or help or aid or assistan\$3)) and ((video or video\$1conferenc\$3 or (video adj conferenc\$3)) and (server same profil\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 10:20

## EAST Search History

S66	1309	((product or merchandise or software or hardware) near3 (support or help or aid or assistan\$3)) and ((video or video\$1conferenc\$3 or (video adj conferenc\$3)) and (server same profil\$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 10:25
S67	153	S66 and (voice\$1over\$1ip or (voice adj over adj ip) or voice\$1over\$1internet\$1protocol or (voice adj over adj internet adj protocol) or VOIP)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/01 10:23